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Innovate • Connect • Support

AMI CONNECTIONS LTD

COMPANY PROFILE



INNOVATIVE SOLUTIONS

SEAMLESS CONNECTIVITY

ADVANCED SECURITY

RELIABLE SUPPORT

MEASURABLE RESULTS

SERVING BUSINESSES ACROSS EASTERN AFRICA

WHO WE ARE

Ami Connections Ltd. is a leading Information Technology solutions provider headquartered in Eldoret, Kenya, delivering reliable, affordable, and innovative IT services to businesses and individuals across Eastern Africa.

From our base in Eldoret, we have grown into a full-service IT partner, combining hands-on technical support with strategic consulting so our clients can rely on a single, trusted provider for every stage of their technology journey — from everyday hardware needs to enterprise-grade cybersecurity and cloud infrastructure.

8	7	48 hrs	1
Core Service Lines	Countries Served	Support Response	Trusted IT Partner

OUR MISSION

To empower businesses and individuals across Eastern Africa with reliable, affordable, and innovative IT solutions that enhance productivity, security, and operational efficiency.

OUR VISION

To become the most trusted and preferred IT solutions provider across East Africa, recognized for innovative, sustainable, and customer-centric services that drive digital transformation.

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CORE VALUES

The principles that guide every client relationship and every project we deliver:

Integrity We conduct our business with honesty, transparency, and ethical practices in all our dealings with clients and partners.	**Excellence** We strive for the highest standards in service delivery, technical expertise, and customer care.
Reliability Our clients can depend on us for consistent, dependable service and support when they need it most.	**Innovation** We stay current with technology trends and continuously improve our offerings to meet evolving customer needs.
Customer-Centric Your satisfaction is our priority. We listen, understand, and deliver tailored solutions that address your specific challenges.	**Affordability** We believe quality IT solutions should be accessible. We offer competitive pricing without compromising on service quality.

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CORE SERVICES

1 Computer Solutions

From procurement to maintenance — we handle it all.

- Sales of quality computing devices and peripherals
- Professional installation and setup services
- Technical support and maintenance
- Hardware repairs and troubleshooting
- System optimization and upgrades

2 CCTV Security Systems

Protect what matters, with peace of mind around the clock.

- Supply and installation of modern surveillance equipment
- System design and consultation
- Maintenance and technical support
- Integration with existing security infrastructure
- Smart security solutions and monitoring

3 Network & IT Consulting

Building the foundation for sustainable growth.

- Network design and implementation
- Infrastructure assessment and optimization
- IT strategy consultation
- System architecture planning
- Network security and performance monitoring

4 Cloud & Data Management

Scale without limits, and keep your data secure anywhere.

- Cloud migration services
- Data backup and recovery solutions
- Cloud storage implementation
- Data management and analytics
- Disaster recovery planning

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CORE SERVICES (CONTINUED)

5 Cybersecurity Services

Stay ahead of threats before they become costly problems.

- Security audits and vulnerability assessments
- Firewall installation and configuration
- Antivirus and malware protection
- Data encryption solutions
- Security awareness training for staff

6 Software Development & Customization

Off-the-shelf doesn't always fit — we build what does.

- Custom software development
- Business application solutions
- Software integration services
- Legacy system modernization
- Mobile and web application development

7 IT Training & Capacity Building

Investing in your team's in-house expertise.

- Technical skills training programs
- Software and hardware training
- Cybersecurity awareness workshops
- Professional certification support
- Customized training for organizations

8 Managed IT Services (MSP)

Stop firefighting — let us monitor and maintain proactively.

- Proactive system monitoring and maintenance
- Help-desk support services
- Infrastructure management
- Performance optimization
- Comprehensive IT support packages

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SERVICE COVERAGE

Kenya · Uganda · Tanzania · Rwanda · Burundi · Ethiopia · South Sudan

Headquartered in Eldoret, Kenya, with support delivered across the Eastern Africa region — combining local expertise with regional reach.

WHY CHOOSE US

✓ **One-Stop Solution** Eight integrated services under one roof, reducing complexity and cost.	✓ **Regional Expertise** Based in Eastern Africa, committed to Eastern Africa's success.
✓ **Certified Professionals** Skilled technicians who stay current with industry best practices.	✓ **Competitive Pricing** Transparent, affordable rates without hidden costs.
✓ **Rapid Response Times** Your downtime is our priority — every time.	✓ **Comprehensive Support** Warranty coverage and support response within 48 hours.
✓ **Tailored Solutions** Every business is unique; we customize to fit your needs.	✓ **Proven Track Record** A trusted partner for businesses and individuals across the region.

LET'S BUILD SOMETHING RELIABLE, TOGETHER

Reach out for a consultation — we're ready when you are.

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